



## Oricom P80 Series

1.8GHz DECT Cordless phone  
**Keep this user guide  
for future reference.**

### **WARNING**

DO NOT USE STANDARD/ALKALINE BATTERIES IN THIS PRODUCT,  
AS THERE IS A RISK OF EXPLOSION AND/OR INJURY. USE ONLY Ni-  
MH RECHARGEABLE BATTERIES AS SPECIFIED IN THIS USER  
GUIDE. CONTACT ORICOM FOR REPLACEMENT BATTERIES

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## Environment and safety

- Avoid exposure of this telephone to moisture or liquid.
- To prevent electric shock, do not open the handset or base cabinet.
- Avoid metallic contact (e.g. metal clips, keys) between the battery contacts and charging conductors.
- There is a slight chance that the telephone could be damaged by an electrical storm. It is recommended that users unplug the phone from the mains supply and telephone socket during a storm.
- Do not use the handset in an explosive hazard area such as where there is gas leaking.
- There is a chance that the telephone could be damaged by an electrical storm. It is recommended that users unplug the phone from the mains supply and telephone socket during a storm.
- Follow the local regulations regarding the disposal of your packing materials, exhausted batteries and used phone. Wherever possible, recycle those materials.
- We advise that this phone should not be used near intensive care medical equipment or by persons with pacemakers.
- Clean with a dry, soft, lint-free cloth. Never use cleaning agents, particularly aggressive solvents.
- Because the phone works by sending radio signals between base station and handset, wearers of hearing aids may experience interference in the form of a humming noise.
- Your phone can interfere with electrical equipment such as answering machines, TV and radio sets, clock radios and computers if placed too close. It is recommended that you position the base unit at least one metre from such appliances.
- This telephone complies with applicable safety requirements for exposure to radio waves (EMR). The mean power of this telephone does not exceed 20mW limit at which point testing is required.
- The earpiece of the handset may attract small metal objects such as staples and pins. Care should be taken when placing the handset near these items.
- 



## CAUTION

**This telephone is not designed for making emergency telephone calls when the mains power fails. Always have a corded phone available to be able to make and receive calls to emergency services if the mains power fails.**

**Do not use your telephone during an electrical storm thunderstorm as it is possible to get an electric shock. Refer to information contained in the White pages directory.**

## **⚠ CAUTION**

Use only the mains adapter supplied with this product. Incorrect adapter polarity or voltage can seriously damage the unit.

Adaptor for base:-

Input: 230 VAC 50 Hz

Output: 6VDC 400 mA

Adaptor for Charger

Input: 230 VAC 50 Hz

Output: 9 VDC 150 mA

## **Pack Contents**

Depending on the model you have purchased the pack should contain the following items:-

	P80	P80+1	P80+2	P80+3
Number of Base units	1	1	1	1
Number of Handsets	1	2	3	4
Number of charger adaptors	NIL	1	2	3
Number of Power adaptors	1	1	1	1
Number of phone cords	1	1	1	1
User guide and Warranty card	1	2	3	3
Handset Rechargeable AA Ni-MH Batteries (1.2V 600mAh)	2	4	6	8

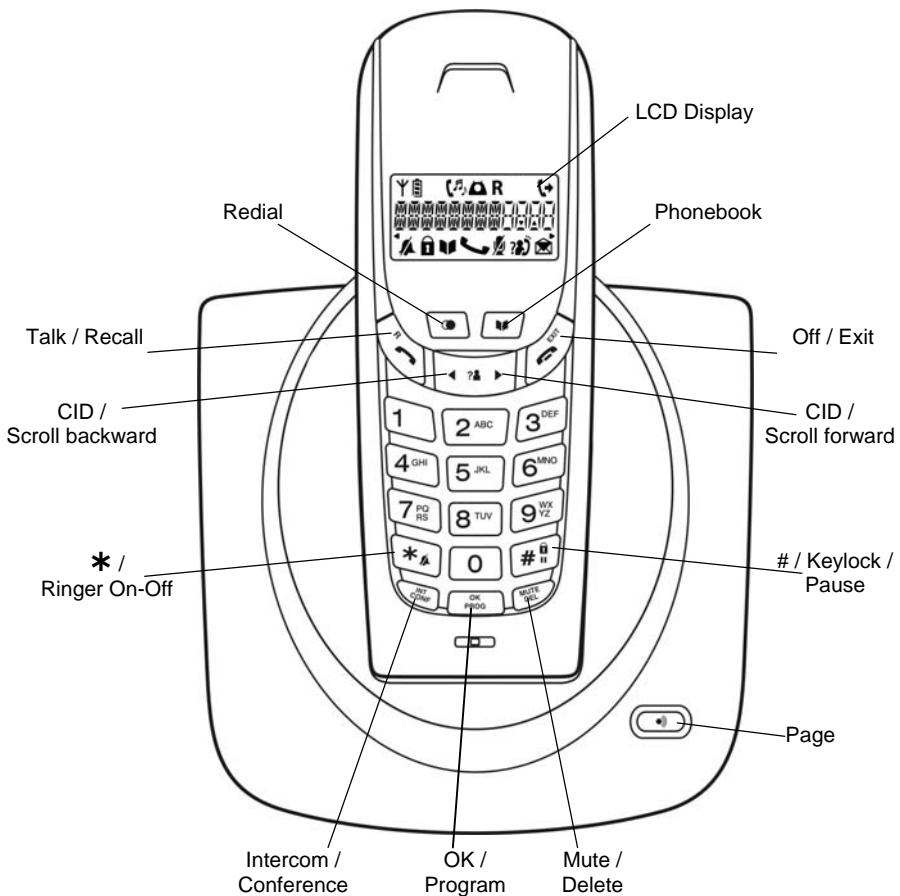
If any of these items are missing, please contact the retailer where you purchased the product from.

## **Purchasing additional handsets**

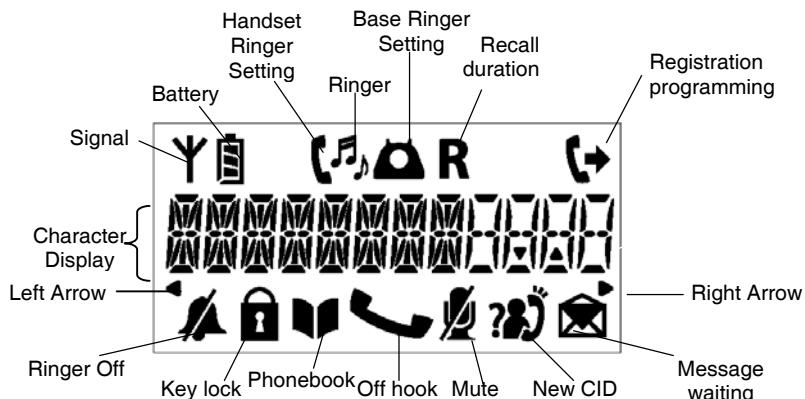
You may expand your P80 by adding more handsets (P8050HS). These may be purchased separately from the retailer where you purchased the product from, or direct from Oricom (Australia). The P80 can accommodate a total of 4 Handsets.

## GETTING STARTED

### Key Layout



## LCD display on the handset



The handset is linked to the base



Displays the current battery level. It scrolls during charging.



Appear together with either handset or base ringer setting.



Use to set the handset ringer.



Use to set the base ringer.



Use to set the recall duration.



Use to register the handset.



There are more digits on the left



There are more digits on the right



The ringer is turned off



The keypad is locked.



Phonebook records are being reviewed



The phone is in use. It blinks during ringing.



The call is muted



There is a new CID record or CID records are being reviewed



The CID being reviewed is a new call



There is a new message

## Initial Setup

1. Connect the output plug of the mains adapter to the adapter socket on the back of the base unit and the mains adapter to the wall mains supply.
2. Connect the telephone lead to the phone cord socket on the back of the base unit and to the wall phone socket.
3. Remove the battery door on the handset by lifting the battery door outward from the bottom.
4. Insert 2 x AAA rechargeable batteries supplied into each, observing their polarities, into the battery compartment.
5. Replace the battery door firmly into place.
6. Place the handset on the base unit and let the batteries charge for a full 14 hours before using.

## Charging the handset

An empty battery icon  indicates the batteries need recharging. Place the handset on the base cradle to recharge the batteries. You should hear a (double beep) when handset is put on the charging cradle. The handset battery icon  scrolls during charging. Handset may take some time to power up and it may get warm during initial charge. This is normal. A handset reaching a very low battery voltage level will go into sleep mode, displaying **LOW BATT** on the screen.

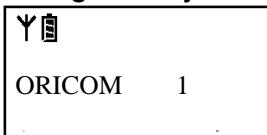
Tip! It is good practice to put the handset on the base unit to charge when it is not in use or every evening to ensure the handset is always fully charged.

## CAUTION

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. Refer to the original type supplied with this telephone. Ni-MH batteries must be disposed of in accordance with applicable waste disposal regulations.

## BASIC OPERATION

### During standby



When the phone is in standby, the LCD displays the handset label. The handset number related to the connected base will also be displayed right justified. The battery icon reflects the current battery level and the signal icon indicates the handset is linked to the base.

### Answering an incoming external call



When there is an incoming call, the phone rings and flashes. If a CID record is received, the caller information is displayed.

turns on if the phone number contains more than 12 digits. In this case, only the last 12 digits are displayed.

If you press when the phone is ringing, the handset ringer will be turned off for this incoming call.

1. Press to answer the call. turns on.
2. Call timer is displayed 10 seconds after the call is connected
3. Press or place the handset on the base cradle to disconnect.

### Making an external call

Your phone allows you to dial out a phone number in various ways.

#### Normal dialing

1. Press and wait for the dial tone.
2. Use the number pad to dial the phone number. The display shows the digits as you enter them.
3. When you enter more than 12 digits, turns on. In this case, you only see the last 12 digits on the screen.

## ***Predialing***

Pre-dial allows you to enter a telephone number and verify it on the screen before you place the call. The screen displays the last 12 digits dialed but you can enter up to 20 digits.

1. Enter the phone number.
2. To enter a pause, press and hold **#**. A pause is displayed as “P”.
3. When you enter more than 12 digits, **◀** turns on. If you attempt to enter more than 20 digits, you'll hear a reject tone.
4. If you make a mistake, press **DEL** to erase one digit at a time. Or you can press **EXIT** to clear the entire number and return the phone to standby.
5. Press **¶** to dial out the number.

## ***Dialing from a phonebook record***

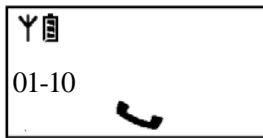
1. Press **¶** during standby. **¶** in the display turns on.
2. Press **◀ ? ▶** to search for the record that you would like to dial. Or you can use the number keys to jump directly to the record starting with the corresponding letters of that key.
3. Press **OK** repeatedly will show the name and number of the record accordingly.
4. Press **¶** to dial out the number.

## ***Redialing the last dialed number***

1. Press **○**. The last number dialed is displayed.
2. **▶** turns on when the number contains more than 12 digits. Press **OK** to view the off-page digits.
3. Press **¶** to dial out the number.

## ***During an external call***

### ***Call timer***



The call timer will be displayed a short while after your call is connected. It shows the duration of the call. This timer is shown in minutes and seconds (MM-SS) in the first hour. After that, it will be shown in hours and minutes (HH-MM) with the “-“ blinking to indicate the seconds.

When you end a call, the timer will be displayed for 5 more seconds before the screen returns to the handset label.

### ***Adjusting the volume***

During a call you can adjust the earpiece volume.

Press  to adjust the receiver volume. The display shows the volume level of high “OOO”, medium “OO” or low “O”.

NOTE: When you hang up the volume will return to the default level.

### ***Muting the call***

1. Press **MUTE** to mute the call.  turns on. The caller would not be able to hear you but you would still be able to hear the caller.
2. Press **MUTE** again to unmute the call.

### ***Chain dialing***

You can dial out numbers from the phonebook even after you have seized the phone line. And there is no limit to the number of times chain dialing is accessed.

1. Press .  turns on.
2. Press  to scroll through the phonebook records. Or you can use the number keys to jump directly to the record starting with the corresponding letters of that key. If you decide to quit using chain dialing, simply press  to exit.
3. Press **OK** to dial out the number.

### ***Call waiting***

You can use the recall function to answer a second call while you are on the phone. However this service will need to be turned on. For example to turn on Telstra's Call Waiting service:

1. Press  wait for dial tone then Press \*43#
2. You will hear a service tone then Press .

### ***Take two different calls at the same time***

If you have subscribed to your telephone network operators Call Waiting Caller ID service, your phone will display the number of the second incoming call for around 20 seconds while you are talking on the phone.

During a call, you will hear two loud beeps periodically to notify you of another incoming call. If you wish to answer this call

1. When the handset receives a second call, the number of the caller appears on the display. It will display for 20 seconds or until you press a key on the phone. Press **R** **listen for dial tone then Press 2** to put the current call on hold and talk with the second caller.
2. Subsequent presses of **R** **listen for dial tone then Press 2** will toggle you between these 2 callers.

Caller information of this second call will be stored in the call log.

## CALLER ID

If you subscribe to the Caller ID service, your phone automatically stores the last 10 incoming calls. Each record holds up to 20 digits.

When the phone rings and caller information is received, the display will show the last 12 digits of the callers number. If there is an identical phone number stored in the phonebook, that phonebook name will be displayed instead of the CID name.

### Reviewing CID records

1. Press  when the phone is in standby. If the call log is not empty,  turns on and the caller name of the most recent CID record is displayed.
2. Press **OK** to view the number.
3. Press **OK** again to see the date / time when the call was received.
4. Whether you are viewing the name, number or date/time, pressing  will display the next older record and  the next newer record.

When  turns on, it means that received number is a new number.

### Call back from a CID record

While you are viewing a CID record, you can return the call provided that it contains a valid phone number by pressing .

### Saving a CID record to phonebook

You can save a CID record into the phonebook provided that it contains a valid phone number and the phonebook is not full.

While you are viewing the CID record that you would like to save,

1. Press .

2. If there is caller name in the CID record, the first 8 characters are displayed for you to edit. If no caller name is available, you will be prompted to enter a name.
  3. Press **OK** to save the name. You will not be able to save it if this name already exists in the phonebook. Edit the name and try again.
  4. Edit the number if necessary and press **OK** to save it.
- The record is now saved into the phonebook. The original CID record in the call list will now show the new name that you have entered.

### **Deleting a CID record**

While you are reviewing the CID record that you would like to delete,

1. Press **DEL**.
2. Press **OK** to confirm.

### **Deleting the entire call log**

While you are viewing any CID record,

1. Press and hold **DEL** until you are prompted to confirm the action.
2. Press **OK**.

The call log is now empty.

## **LAST NUMBER DIALED**

### **Viewing the last number dialed**

Your phone stores the last external numbers dialed, up to 20 digits.

1. Press **0** during standby. The last number dialed, if any, is displayed.
2. If a redial number matches a phonebook record, the phonebook name will be displayed instead. Press **OK** to view the number.
3. ► turns on when the number consists of more than 12 digits. You can press **OK** to view the off page digits.

### **Storing a previously dialed number into phonebook**

While you are reviewing a previously dialed number that you would like to save,

1. Press **1**.
2. Use the number keys to enter the name. If you make a mistake, use **DEL** to do the editing. A name can contain up to 8 characters.  
If there's already a phonebook record matching the number, that phonebook name will appear and you can edit it.

3. Press **OK** to save the name. You will not be able to save it if this name already exists in the phonebook. Edit the name and try again.
4. Edit the number if necessary and press **OK** to save it.

You have saved the number as a phonebook record. This record in the redial list will now show the name that you have assigned to this number.

### **Deleting a previously dialed number**

While you are viewing a previously dialed number, you can delete it by

1. Press **DEL**.
2. Press **OK** to confirm.

## **USING THE PHONEBOOK**

Your phone can store up to 10 phonebook records. Each record can hold up to 8 characters for name, and up to 20 digits for phone number.

A record may contain no name but when it does, the name is unique.

At any time during phonebook programming, you can press **EXIT** to quit the programming or cancel the confirmation.

### **Adding phonebook records**

1. During standby mode, enter the phone number for the new record. A phone number can contain up to 20 digits.
2. Press **NAME** and you are prompted to enter the name for this record.
3. Use the number keys to enter the name. If you make a mistake, use **DEL** to do the editing. A name can contain up to 8 characters.
4. Press **OK** to confirm the name. You will be alerted to edit the name if it is a duplicated name in the existing phonebook records.
5. You are now prompted with the phone number that you just entered. Edit the number if necessary.
6. Press **OK** to save the number.

The phonebook record is now successfully stored. Repeat steps 1 to 6 to add another record.

### **How to enter names**

The number buttons are also inscribed with letters for entering the name. By repeatedly pressing the appropriate button, upper case letters as well as numbers and special characters can be entered.

KEY	1x	2x	3x	4x	5x
1	Space	1			
2ABC	A	B	C	2	
3DEF	D	E	F	3	
4GHI	G	H	I	4	
5JKL	J	K	L	5	
6MNO	M	N	O	6	
7PQRS	P	Q	R	S	7
8TUV	T	U	V	8	
9WXYZ	W	X	Y	Z	9
0	0				
*					
#					

### Editing phonebook records

1. During standby mode, press .
  2. Press  to search for the record that you would like to edit. Or you can use the number keys to jump directly to the record starting with the corresponding letters of that key.
  3. Press  to select the record and edit the name.
  4. Press  to delete a character / number.
  5. Press  to confirm name change and edit the number.
  6. Press  to confirm number change.
- Repeat steps 1 to 6 to edit another record.

### Deleting a phonebook record

1. During standby mode, press .
  2. Press  to search for the record that you would like to delete. Or you can use the number keys to jump directly to the record starting with the corresponding letters of that key.
  3. Press  to select the record to be deleted. Press  repeatedly to view the rest of the record information.
  4. Press  to delete.
  5. Press  to confirm.
- Repeat steps 1 to 5 to delete another record.

## **Deleting the entire phonebook**

1. While reviewing the phonebook, press and hold **DEL**.
2. Press **OK** when prompted to confirm the action.

The phonebook is now empty.

## **CUSTOMISING THE PHONE**

Press **PROG** during standby to enter program mode. All programming icons will appear in order with the first icon on the left flashing. You can then press **◀ ? ▶** to select the item you would like to program.

During programming, you can press **EXIT** to go back to program mode or cancel the confirmation. Press and hold **EXIT** at any time to exit the program mode and return to standby.

### ***Handset Ringer Melody & volume***

1. Press **PROG** during standby and you will see  flashing.
2. Press **OK** to select.
3. Press **◀ ? ▶** to listen to and select from the 5 melodies.
4. Press **OK** to confirm your selection and you will be prompted to volume Setting.
5. Press **◀ ? ▶** to listen to and select from the different volume levels.
6. Press **OK** to confirm your selection.  will turn on if the handset ringer is turned off.

### ***Base Ringer Melody & volume***

1. Press **PROG** during standby and press **◀** or **▶** until you see  flashing.
2. Press **OK** to select.
3. Press **◀ ? ▶** to listen to and select from the 5 melodies.
4. Press **OK** to confirm your selection and you will be prompted to volume Setting.
5. Press **◀ ? ▶** to listen to and select from the different volume levels.
6. Press **OK** to confirm your selection.

You have the option to turn off the base ringer.

You cannot program the base ringer if the handset has lost link with the base. **UNAVAIL** will be displayed. Re-establish the link and try again.

### **Recall duration**

When you are talking on the phone, pressing **R** will send a flash signal. Recall settings are; Australia (Recall 1)100ms and New Zealand (Recall 2) 600ms. You should not need to change these settings.

Press **PROG** during standby and press  until you see **R** flashing.

1. Press **OK** to select. The current duration is now displayed.
2. Press **1** or **2** directly or press  to select.
3. Press **OK** to confirm.

### **Register**

Each handset can register to one base at a time only. The current base will be deregistered when a new base is registered.

Each base can register up to **4** handsets.

1. Press **PROG** during standby and press  or  until you see  icon flashing.
2. Press **OK** to select.
3. Before you enter the PIN, press and hold  on the base for **2** seconds until a registration tone is emitted. The base is now in the registration mode. (If the base is full and cannot take on any more handset, it will emit a reject tone instead. See the section of *Deregister* to delete a currently registered handset.)
4. Enter the PIN of the base and press **OK**.

You will hear a confirmation tone if the registration is successful. The handset label and the handset number will be displayed.

If the registration is not successful, you will see **NOT REG** on the handset. Follow the procedure and try again.

### **Deregister**

A handset can deregister another handset registered to the same base. It cannot deregister itself.

1. Press **PROG** during standby follow by the **9** key.
2. Enter the handset number (i.e. HS#2) to delete. The LCD will display **9-2**.
3. Press **OK** and then
4. Enter the PIN
5. Press **OK** to confirm.

### ***PIN code***

A PIN is required for registration and deregistration. The ex-factory PIN is 0000 but you can change this code.

1. Press **PROG** during standby follow by the 8 key.
2. Enter the current PIN and press **OK**.
3. Enter the new PIN. It can contain from 0 up to 8 digits. Press **OK**.
4. Repeat the new PIN and press **OK** to confirm the new code. You will hear a confirmation tone if it is successful, or a reject tone if the same PIN is not entered.

### ***Reset***

If you reset the phone, all the settings will return to the factory default settings.

1. Press **PROG** during standby. Then press and hold **DEL** until **RESET is displayed**.
2. Press **OK** to confirm the action.

You cannot reset the phone if the handset has lost link with the base. **UNAVAIL** will be displayed. Re-establish the link and try again.

## **OTHER FEATURES**

### **Key lock**

Press and hold  during standby to lock the keypad.  appears whenever keypad is locked.

When the keypad is locked, you can still answer an incoming call by pressing . During the call, the keypad functions as normal. When the call is ended, the keypad will be locked again.

To unlock the keypad, press any key and then press **OK** when you see **PRESS OK**.

## **Shortcut to turn handset ringer on/off**

You can use this shortcut to turn on/off the handset ringer when the phone is in standby. Simply press and hold   appears whenever the handset ringer is turned off.

## **Message waiting indication**

You have to subscribe to a voice message service (eg Telstra Message Bank) from your local service provider to use this feature. When you receive a voice message,  will appear on the display. When you retrieve your messages the message  will turn off. You can also turn it off by pressing  for 2 seconds during standby.

## **Paging the handsets**

You can page or locate the handsets by pressing the  on the base. All handsets registered to the base will produce the paging tone for 30 seconds and the screen displays blinking “#####”.

You could stop the paging by pressing any key on each handset or pressing the  on the base again.

## **Out of range warning**

When you are talking on the phone and you take the handset too far away from the base, you'll hear an alert tone through the speaker. You should bring the handset back in range with the base. Failing to do so will result in the call being disconnected.

When the handset is too far away from the base during standby, you will see  flashing.

## **BENEFITS OF MULTI-HANDSETS**

You can use these useful features if you have 2 or more handsets registered to the base.

### **Answering an internal call**

When you receive an intercom call, your handset will ring with  blinking. You can see the number on the screen of the handset that is calling.

If you press  when the phone is ringing, the handset ringer will turn off for this incoming internal call.

Press  to answer.

## **Making an internal call**

When the phone is in standby,

1. Press **INT**.  turns on and you'll hear an internal dialing tone.

2. Press the number of the handset that you want to call.

(Or you can press the handset number first, followed by **INT**.)

You will hear a busy tone if the other handset is not available.

To end an internal call, press  or return the handset to the base cradle.

You will be alerted with short beeps if you receive an external call during your intercom. Caller information will be displayed if it is available. You need to end the intercom first before you can answer the external call.

## **During an external call**

### ***Inquiry call***

1. Press **INT** to put the external line on hold.

2. Press the handset number that you want to call.

3. After the other handset has answered, you can press **INT** repeatedly to switch between the external line and the intercom.

If the other handset does not answer, press **INT** again to cancel the attempt and return to the external line.

### ***Call transfer***

While you are in an inquiry call with the other handset, press  or return the handset to the base cradle. The call has now been transferred.

### ***Conference call***

While you are in an inquiry call with the other handset, press and hold **CONF** to set up a conference call between the external line and the 2 handsets.

During the conference call, pressing **CONF** will put the external line on hold and you can talk to the other handset in private. Press and hold **CONF** to establish the conference call again.

Any handset hangs up during a conference call will leave the other handset still connecting with the external call.

## **TROUBLESHOOTING**

Are you having trouble with your phone? Here are some answers to common questions.

Problems	Solutions
The phone does not work at all	<ul style="list-style-type: none"> <li>• Make sure that adapter and phone cord are connected properly.</li> <li>• Check that the batteries are fully charged and installed properly.</li> <li>• This phone does not work during power failure.</li> </ul>
The phone does not ring	<ul style="list-style-type: none"> <li>• Make sure the adapter and the phone cord are connected properly.</li> <li>• Move the handset closer to the base unit.</li> <li>• Make sure the handset (or base) ringer is turned on.</li> </ul>
There is no dial tone	<ul style="list-style-type: none"> <li>• Check that the phone cord is connected properly.</li> <li>• Check the handset is fully charged.</li> <li>• Move the handset closer to the base unit.</li> </ul>
CID does not work properly	<ul style="list-style-type: none"> <li>• Check with your local phone company that the CID service is subscribed to.</li> <li>• Let the phone ring at least once before answering.</li> </ul>
The CIDCW call cannot be answered	<ul style="list-style-type: none"> <li>• Check with your local phone company and select the correct recall duration</li> </ul>
The empty battery icon appears soon after the batteries are charged	<ul style="list-style-type: none"> <li>• Replace the batteries with new ones.</li> </ul>

## NOTES FOR OPERATION IN NEW ZEALAND

The grant of a Telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with the minimum conditions for connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom's network

services. This device may be subject to ringing or bell tinkle when certain other devices are connected to the same line. If this occurs, the problem should not be referred to the Telecom Faults service.

This equipment shall not be set to make automatic calls to the Telecom "111" Emergency Service. This equipment may not provide for the effective hand-over of a call to another device connected to the same line.

#### **REN (RN for New Zealand)**

The REN (Ringer Equivalence Number) or (RN) is of significance only if you wish to connect more than 1 telephone to your telephone line. A standard telephone line has a maximum REN capacity of 3 (RN of 5). It is possible to connect 3(5) devices with a REN of 1 (RN of 1) with no degradation to the product's performance. Exceeding this limit may cause the volume of the ringer in any phone to decrease or not ring at all.

#### **Caller ID**

Customers using non Telecom toll services should not use the dial back feature for local calls as this will incur a charge only the 7 digit number should be dialled. Some of the CID services listed may not be available in New Zealand.

This telephone is not designed for making emergency telephone calls when the power fails. Make alternative arrangements for access to emergency services.

## **WARRANTY INFORMATION**

This product is covered by a 12 month warranty against defective workmanship or parts. The warranty does not extend to damage caused by misuse, negligence, excessive voltage, faults on the telephone line or lightning. This guarantee in no way affects your statutory rights. Full details of the warranty are contained in the enclosed warranty card.

If you feel this product is not working correctly please consult the user guide and ensure that you are using the product in accordance with the instructions. Remove all extra telephone equipment and connect only this telephone directly to the telephone socket.

If the fault is still present, connect another telephone (if available) to the telephone socket. The results will show you whether the fault lies with this unit or with the telephone line.

If the product is working correctly the fault is on the telephone line. Please contact your network operator for assistance.

To orders spare parts additional handsets, replacement batteries and in case of any technical issues you may have with product please consult our website for further information or send us an email for a prompt response to your enquiry.

In the unlikely event of a fault developing, please contact us for

<b>Australia</b> <b>Oricom International Pty Ltd</b> <b>Locked Bag 658</b> <b>South Windsor, NSW 2756</b>	<b>New Zealand</b> <b>Atlas Gentech (NZ) Limited</b> <b>Private Bag 14927,</b> <b>Panmure, Auckland</b>
<b>Customer support</b>  <b>Email: support@oricom.com.au</b> <b>Web: www.oricom.com.au</b> <b>Fax: (02) 4574 8898</b> <b>Ph: 1300 889 785</b>	<b>Customer support</b>  <b>Email: support@atlasgentech.co.nz</b> <b>Web: www.atlasgentech.co.nz</b> <b>Fax: (09) 574 2722</b> <b>Ph: 0900 50 025 (Toll Call)</b>